



Dear Valued Customer:

**UPDATED**

**Revised: March 2015**

Thank you for *choosing* The Missing Link Superfood Supplement products for companion pets or performance animals. Please check your package carefully to ensure that all bags are dated and sealed for freshness.

***Please read the following policy carefully:***

***RETAIL STORE / CONSUMER PRODUCT RETURN POLICY***

***Return Policy –***

- All retail orders MUST be returned **within 30 days from the purchase date for a full product credit.** All orders over 30 days will not be returned or credited to the purchaser.
- All retail orders should have prior approval from DHI; any order without a prior approval will not receive product credit.

***Shipment Inspection –***

- On arrival of your shipment, please inspect each case for damage that might have occurred in transit.
- Ensure that all items are properly sealed and dated.
- Any problems with damaged shipments must be reported to shipper immediately and a claim filed.
- Please proceed to open all cases with care, try not to use long sharp objects that can puncture a bag.

***Caution: Our products are packed in nitrogen flushed foil pouches that are extremely delicate, and they will puncture or tear from contact with a sharp object.***

***Guarantee: We provide a 100% risk free purchase to your customer ONLY when the unused portion of the product is returned with a receipt.***

Ship all pre-authorized returns to:

**DESIGNING HEALTH, INC.** - 28410 Witherspoon Parkway, Valencia, CA 91355 – 800-774-7387, Ext. 532

- A credit memo will be issued upon inspection of goods.
- A credit **will not** be issued for the following reasons:
  - Puncture from a blade or knife from improper care when opening cases.
  - Rodent infestation from inappropriate merchandising or storage practices.
  - After 30 days of purchase from consumer.

**We sincerely appreciate your business.  
Thank you for your continued cooperation and support.**