



Dear Valued Customer:

UPDATED

Revised: March 2015

Thank you for *choosing* The Missing Link Superfood Supplement products for companion pets or performance animals. Please check your package carefully to ensure that all bags are dated and sealed for freshness.

Please read the following policy carefully:

RETAIL STORE / CONSUMER PRODUCT RETURN POLICY

Return Policy –

- All retail orders MUST be returned **within 30 days from the purchase date for a full product credit.** All orders over 30 days will not be returned or credited to the purchaser.
- All retail orders should have prior approval from DHI; any order without a prior approval will not receive product credit.

Shipment Inspection –

- On arrival of your shipment, please inspect each case for damage that might have occurred in transit.
- Ensure that all items are properly sealed and dated.
- Any problems with damaged shipments must be reported to shipper immediately and a claim filed.
- Please proceed to open all cases with care, try not to use long sharp objects that can puncture a bag.

Caution: Our products are packed in nitrogen flushed foil pouches that are extremely delicate, and they will puncture or tear from contact with a sharp object.

Guarantee: We provide a 100% risk free purchase to your customer ONLY when the unused portion of the product is returned with a receipt.

Ship all pre-authorized returns to:

DESIGNING HEALTH, INC. - 28410 Witherspoon Parkway, Valencia, CA 91355 – 800-774-7387, Ext. 532

- A credit memo will be issued upon inspection of goods.
- A credit **will not** be issued for the following reasons:
 - Puncture from a blade or knife from improper care when opening cases.
 - Rodent infestation from inappropriate merchandising or storage practices.
 - After 30 days of purchase from consumer.

**We sincerely appreciate your business.
Thank you for your continued cooperation and support.**