

COSO®

G E R M A N Y

Instruction Manual

WineDuett Touch 12



Item No. 10625

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1 Introduction

1.1 IMPORTANT SAFEGUARDS

- ▶ Read all instructions before using.
- ▶ Unplug the unit from the outlet when not in use and before cleaning.
- ▶ Inspect the unit, its power cord and plug for any damage before using. If there appears to be any damage or if the unit shows signs of malfunctioning, do not use the appliance. Return the appliance to the nearest authorized service facility for inspection and repair.
- ▶ Do not use accessory attachments that have not been recommended by the manufacturer.
- ▶ Do not use outdoors.
- ▶ Do not allow cord to touch hot surfaces or hang over sharp edges such as those on countertops.
- ▶ Do not place the unit on or near a hot gas or electric burner, or heated oven.
- ▶ Do not use this appliance for any unintended use.
- ▶ **SAVE THESE INSTRUCTIONS.**

1.2 General

Thank you for purchasing the Wine Duett Touch 12 wine refrigerator. Please read this manual carefully before using your new appliance to familiarize yourself with all its features.

In the following pages, you'll learn to properly care for and safely operate your appliance, helping it to perform at peak efficiency for years to come.

1.3 Use of this manual

This manual provides important information on the initial setup, safe operation, intended use, care and cleaning of the appliance. It also includes a helpful troubleshooting section to address common questions that may arise during operation. The manual should be read by anyone planning to use the appliance.

Please store this manual in a safe place near the appliance for easy reference.

1.4 Warning notices

Please pay special attention to the following alerts and notices found throughout the manual:

WARNING

This alert indicates a potentially dangerous situation.

If the dangerous situation is not avoided, it can lead to possible injury or death.

- ▶ Observe the instructions in this alert to avoid life-threatening situations and/or personal injury.

PLEASE NOTE

This notice precedes additional tips and helpful information that will help you get the most out of your appliance.

1.5 Limitation of liability

All the technical information, data and notices with regard to the installation, operation and care are completely up-to-date at the time of printing and are compiled to the best of our knowledge and belief, taking our past experience and findings into consideration.

No claims can be derived from the information provided, the illustrations or descriptions in this manual.

The manufacturer does not assume any liability for damages arising as a result of the following:

- Non-observance of the manual
- Uses for non-intended purposes
- Improper repairs
- Technical alterations
- Use of unauthorized spare parts

All translations are carried out to the best of our knowledge. We do not assume any liability for translation errors, not even if the translation was carried out by us or on our instructions. The original German text remains solely binding.

1.6 Copyright protection

This document is copyright protected.

CASO Design USA LLC reserves all the rights, including those for photomechanical reproduction, duplication and distribution using special processes (e.g. data processing, data carriers, data networks), even partially.

Subject to content and technical changes.

2 Safety

This chapter provides the user with important safety guidelines to follow when setting up and operating the appliance. This product complies with the required safety regulations. Improper use can result in personal injury or property damages.

2.1 Intended use

This appliance is only intended for use indoors or in sheltered, enclosed spaces for cooling wine and other beverages.

WARNING

Danger due to unintended use.

Failure to operate this appliance only as intended can be dangerous.

- ▶ Use the device exclusively for its intended use.
- ▶ Follow all instructions in this instruction manual.

Claims of all kinds due to damages resulting from unintended uses are excluded.

The User bears the sole risk.

2.2 General Safety information

PLEASE NOTE

Please observe the following general safety notices.

- ▶ Examine the appliance for any visible external damage prior to use. Do not use the appliance if it appears damaged.
- ▶ If the power cord is damaged, do not use the appliance. You will need to have it repaired by an authorized electrician.
- ▶ Persons, who may not be able to safely operate the appliance due to any physical, mental or motor disabilities may only use the appliance under the direct supervision of a responsible person.
- ▶ Do not permit children to use the appliance unless supervised.
- ▶ This wine refrigerator is for beverages only. Do not store food in the wine refrigerator. The temperature is not cold enough to safely refrigerate food.
- ▶ Only qualified electricians who have been trained by the manufacturer may carry out any repairs on the unit.
- ▶ Only customer service departments authorized by the manufacturer may carry out repairs during the guarantee

period, otherwise the guarantee entitlements will be null and void in the event of any subsequent damages.

- ▶ Defective components must always be replaced with original replacement parts. Only such parts will guarantee that the safety requirements are fulfilled.

2.3 Specific warnings

2.3.1 Fire danger

WARNING

There is a risk of fire and/or explosion if the appliance is not used properly.

Adhere to the following safety guidelines to reduce the risk of fire and/or explosion:

- ▶ Never use the unit to store or dry flammable materials.
- ▶ Never clean any part of the appliance with flammable fluids.
- ▶ Do not store or use gasoline or any other flammable vapours or liquids in the vicinity of this appliance.
- ▶ Do not operate this appliance with a damaged cooling circuit.

2.3.2 Electrocutation warning

WARNING

There is a risk of electrocution if the appliance is used improperly.

Due to the risk of electrocution, never attempt to touch or repair live wires or subassemblies!

Observe the following safety guidelines to avoid dangers due to electrical power:

- ▶ Before changing the interior light, first turn unplug the unit from its outlet.
- ▶ Do not operate the appliance if its power cord or plug appears to be damaged, malfunctioning or if the unit has been dropped. If the power cable is damaged, you will need to have it repaired or replaced by an authorized electrician or the manufacturer to avoid risk of injury.
- ▶ Never attempt to open the housing on the device under any circumstances. There is a danger of electrocution whenever the housing is open. In addition, the appliance will not function properly if the housing is opened.

3 Getting Started

This chapter will guide you through safely unpacking and setting up your new appliance.

3.1 Safety information

WARNING

Observe the following safety notices to reduce risk of injury:

- ▶ Do not allow children to play with packaging materials due to risk of suffocation.
- ▶ Transport, unpack and use two persons to set down the device because of the heavy weight of the device.

3.2 What's included

The WineDuett Touch 12 includes the following components:

- WineDuett Touch 12 wine refrigerator
- 4 metal wine shelves
- Door handle with 2 screws and 2 washers
- Adjustable foot
- Instruction Manual

PLEASE NOTE

- ▶ Examine the shipment to ensure all the components above are included and inspect the unit for any visible damage.
- ▶ Immediately notify the carrier and/or supplier about an incomplete shipment or any damage as a result of inadequate packaging or mishandling.

3.3 Unpacking

To unpack the appliance and make it ready for setup:

- Remove the unit from the carton and remove the packaging material.
- Clean the interior surface of the appliance using a soft, damp cloth moistened with lukewarm water.
- Your appliance should only be moved while in an upright position.
- Only place wine bottles or beverages in the appliance after plugging the appliance into an outlet. Do not plug in your appliance until after you've read all of chapter 3.

PLEASE NOTE

- ▶ Do not remove the blue protective film until moving the device to the location where it will be used to prevent scratches.

3.4 Disposal of the packaging

Caso believes in the importance of recycling and has selected packaging materials that not only protect your appliance from damage during transit, but can be recycled to minimize any ecological impact.



Recycling the packaging materials preserves raw materials and reduces waste. Take any packaging materials that are no longer required to a recycling collection point for proper disposal.

PLEASE NOTE

- ▶ If possible, keep the original packaging for the duration of the guarantee period in the event a return is necessary.

3.5 Setup and Assembly

3.5.1 Setup location requirements:

In order to ensure safe and trouble-free operation, the setup location must fulfil the following prerequisites:

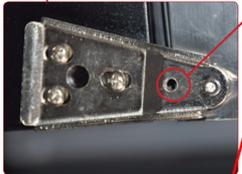
- Place your appliance on a floor that is strong enough to support the appliance when it is fully loaded.
- Set up the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the exterior coating and heat sources may increase electrical consumption.
- Ambient temperatures below 60.8 °F or above 89.6 °F will hinder the performance of the appliance.
- Do not set up your appliance outdoors or in a garage without a regulated thermostat.
- Do not set up the appliance in hot, wet or extremely damp environments or near flammable material.
- To operate correctly, the appliance requires sufficient air flow. Leave at least 4-6 inches of space on all sides when setting up the appliance.
- Do not block or cover any of the unit's vents.
- The electrical socket must be easily accessible so that the plug can be quickly disconnected in the case of an emergency.
- The setup of this unit in non-stationary locations (e.g., boats, airplanes, motor homes) must be carried out by a qualified electrician, provided they guarantee the prerequisites for the safe use of the unit.
- Please ensure that the door is closed when the appliance is plugged in to conserve energy.

3.5.2 Attaching the adjustable foot



There are 3 large feet pre-installed feet and one small adjustable foot. The small adjustable foot needs to be screwed into place.

The adjustable foot can be found in the box.



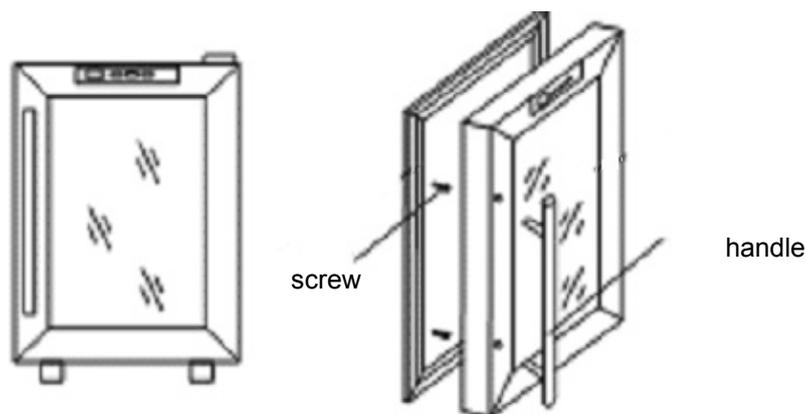
The adjustable foot should be screwed into the threaded hole at the base of the door's hinge.



To make the appliance sit level on the floor, screw or unscrew the adjustable foot as necessary until the unit no longer tilts or wobbles when touched.

3.5.3 Installing the handle

The unit comes with a metal stainless steel handle that needs to be attached to the door. To attach the handle, locate the screw holes on the inside of the door underneath the door's rubber seal. Then place the included washers over the included screws and push the screws through the holes until the screws' ends can be seen from the outside of the unit. Then line up the handle with the screws and, using a Phillips screwdriver, screw the handle into place until it is flush with the door. Do not overscrew.



3.5.4 Removing the wine shelves

First remove any bottles from the shelves. Lift each shelf upward and gently pull it out. Any of the wine shelves can be removed to accommodate larger bottles.

PLEASE NOTE

- ▶ Ensure that the shelves are engaged and stable before storing any bottles.

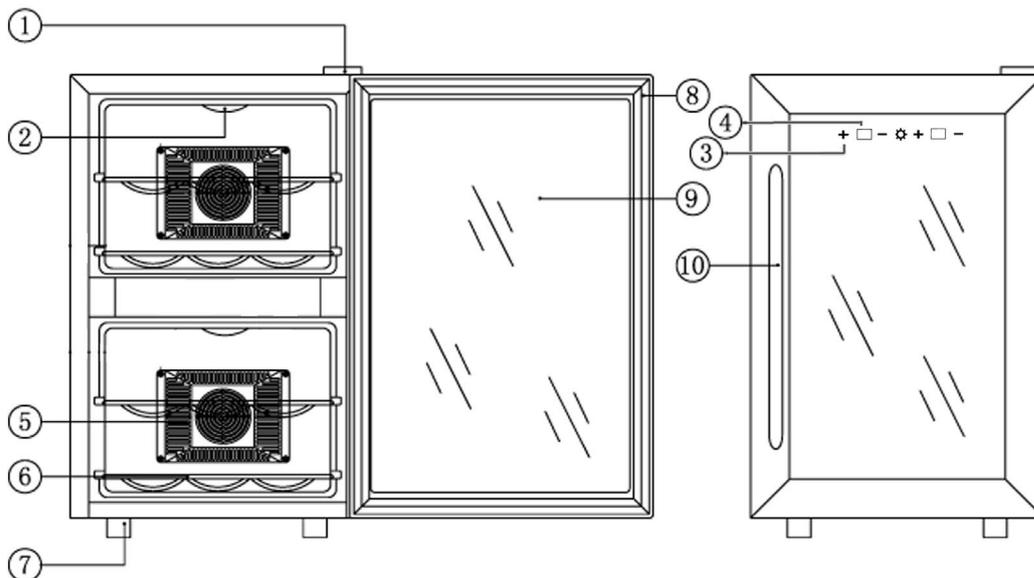
3.6 Electrical connection

To ensure the safe and trouble-free operation of the device, the following guidelines must be observed:

- Before plugging in the unit, compare the voltage and frequency data on the rating plate (found on the back of the unit) with that of your electrical network. This data must be compatible. If in doubt, consult a qualified electrician.
- The electrical outlet must be protected by a 16A safety cut-out switch.
- The use of an extension cord is not recommended.
- The use of a multi-plug outlet adapter is not recommended due to fire danger.
- Make sure that the power cable is undamaged and isn't touching or sharp or hot surfaces.
- This unit is not designed to be installed in an RV or used with an inverter.
- The electrical safety of the unit is only guaranteed if it is connected to a properly installed protective conductor system. Use of the appliance without a protective conductor is prohibited. If in doubt, consult a qualified electrician. The manufacturer cannot be made responsible for damages due to a missing or damaged protective conductor.

4 Appliance Diagram

Below is a diagram of the interior view (left) and front view (right) of your WineDuett Touch 12 for your reference.



1. HINGE

2. LIGHT

3. TEMPERATURE CONTROLLER

4. TEMPERATURE DISPLAY

5. FAN MASK

6. SHELF

7. FOOT (3 large feet and 1 adjustable foot)

8. DOOR FRAME

9. GLASS

10. HANDLE

5 Operation

This chapter describes how to properly operate your appliance.

5.1 Operating instructions



To select a new temperature:

Once the unit is plugged in, press the “+” or “-” buttons of one of the zones until the desired temperature shows on the display. The maximum temperature range is 44 °F -64°F.

The selected temperature will flash for a few seconds after which the current temperature will be displayed again as the unit cools or warms until the selected temperature is reached.

PLEASE NOTE

- ▶ Temperature recommendations for wine: red = 53.6 °F – 60.8 °F; white = 44 °F – 50 °F.
- ▶ It may take up to a few hours for the unit to make large increases in temperature.

Interior Light:

You can turn the interior light on or off by pressing the Light button in the center of the display.

5.2 Rating plate

The rating plate with the connection and performance data can be found on the back of the unit.

6 Cleaning and Maintenance

This chapter describes how to properly clean and maintain your appliance.

6.1 Safety information

WARNING

Please observe the following safety notices, before cleaning the device to avoid damage to the unit or personal injury:

- ▶ Prior to setup, clean the appliance thoroughly.
- ▶ Unplug the unit and remove all its contents before cleaning.
- ▶ Do not use any harsh or abrasive cleaning agents.
- ▶ Do not attempt to scrape off stubborn grime with hard or abrasive tools.

6.2 Cleaning

◆ Interior space

- Wipe the inside of the unit with a damp cloth soaked in a lukewarm water and baking soda solution. The solution should be about 1 gram of baking soda to 5 milliliters of water. Wipe dry with a dry soft cloth.
- After cleaning the interior space, leave the unit's door open until the interior of the device is completely dry.

◆ Door gasket (rubber seal around inner door)

- Be sure to keep the door gasket clean to ensure a tight seal and to keep the unit running efficiently.

◆ Cabinet exterior

- The exterior should be cleaned with a mild detergent and warm water.
- Use a soft, dry cloth for drying.

◆ Vents

- Lint or dust can block the vents and hinder the cooling efficiency of the appliance. Vacuum the vents if necessary.

6.3 Transporting the appliance

Unplug the unit from its outlet.

Remove all content.

Tape down all loose items inside your appliance.

Tape the door shut. Be sure the wine refrigerator stays in the upright position during transport.

7 Troubleshooting

This chapter offers a few possible solutions to minor problems.

WARNING

- ▶ Only qualified electricians, who have been trained by the manufacturer, may carry out any repairs on electrical equipment.
- ▶ Improperly performed repairs can lead to serious personal injury or damage to the device.

7.1 Troubleshooting table

The following table may help you narrow down and address minor malfunctions.

Error	Possible Cause	To Rectify
Wine refrigerator does not operate	<ul style="list-style-type: none"> Defective power cord or plug 	Send unit to Customer Service
Wine refrigerator is not cold enough	<ul style="list-style-type: none"> Set the wrong temperature Warmer environments may require a lower temperature setting Door is opened too often or not closed completely Door will not completely close or does not seal properly Inadequate air flow 	<p>Decrease temperature setting</p> <p>Decrease the temperature setting</p> <p>Keep the door completely closed for some time to allow temperature to fall</p> <p>Check for any obstructions then contact Customer Service</p> <p>Make sure there is at least 4-6 inches of clearance around the device</p>
Light does not work	<ul style="list-style-type: none"> Defective bulb 	Contact customer service
Unusual noise during operation	<ul style="list-style-type: none"> Refrigerator is not sitting level Defective fan 	<p>Ensure the adjustable foot is attached and adjust it according to chapter 3.5.2</p> <p>Contact customer service</p>
Door does not close properly	<ul style="list-style-type: none"> Refrigerator is not sitting level Seal is damaged Shelves out of position 	<p>Ensure the adjustable foot is attached and adjust it according to chapter 3.5.2</p> <p>Contact customer service</p> <p>Adjust shelves until they no longer prevent door from closing</p>
Digital display does not work	<ul style="list-style-type: none"> Circuit board problem 	Contact customer service

WARNING

- ▶ If you are unable to solve the problem with the table shown above, please contact Customer Service.

8 Disposal of the Old Device



To protect the environment, it's important to dispose of old electronic devices properly. Do not place your old appliance in the non-recyclable waste under any circumstances.

PLEASE NOTE

- ▶ Please take your old appliance to the nearest recycling center for safe disposal.
- ▶ Until it can be disposed of properly, store your old appliance away from children.

9 Guarantee

12 Months Limited Warranty

Caso Design USA warrants that for a period of 12 months from the date of purchase, this product will be free from defects in material and workmanship. Caso Design USA at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. DO NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of the initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance.

This limited warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than Caso Design USA service center. Further this limited warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

What are the limits on Caso Design USA's Liability?

Caso Design USA shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

Caso Design USA disclaims all other warranties, conditions, or representations, express implied, statutory or otherwise.

Caso Design USA shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of the incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state, or jurisdiction to jurisdiction.

10 Technical Data

Device	WineDuett Touch 12
Model	SC-12B
Item No.	10625
EAN	4038437006254
Power:	140 Watt
Voltage:	120 V, 60 Hz
Dimensions (W x H x D + handle):	13.39" x 21.06" x 20.08" x 1.42"
Capacity:	33 Liters (12 standard wine bottles)
Weight:	34.2 lbs.