

## Important Safety Information

### Explanation of Attention Words and Symbols used in this guide

**!** This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

**⚠ WARNING** **WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**⚠ CAUTION** **CAUTION**, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**CAUTION** **CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

### ⚠ WARNING

- Risk of explosion if battery is replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.
- Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or a certified trainer.

### ⚠ CAUTION

- Safety during on-leash training. It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.
- This pet training device is not a toy, keep away from children.

### CAUTION

- Risk of skin damage. Please read and follow the instructions in this guide. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.
- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet secure and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

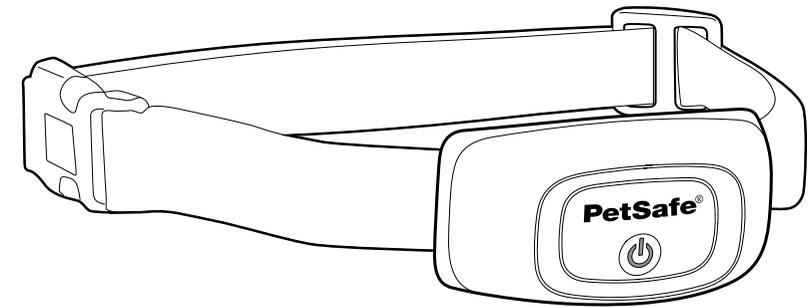
The PetSafe® SMART DOG® Trainer must be used only on healthy pets. We recommend that you take your pet to a veterinarian before using the product if he is not in good health.



## Startup Guide

protect. teach. love.®

### PDT00-15748 SMART DOG® Trainer



The SMART DOG Trainer App requires a Bluetooth® 4.0 compatible phone with one of the following operations systems:

iOS 5 or later

Android™ 4.3 or later

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400-2016/1

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Please read this entire guide before beginning.

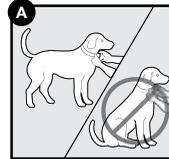
For additional troubleshooting, to receive a training guide with details on how to train your dog using your PetSafe training collar, or to download a complete product manual visit [petsafe.net/smartdogtrainer](http://petsafe.net/smartdogtrainer).

## Fit the Receiver Collar

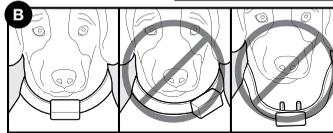
**Important: The proper fit and placement of your receiver collar is important for effective operation. The contact points must have direct contact with your dog's skin on the underside of his neck.**

To assure a proper fit, please follow these steps:

1. Make sure that the receiver collar is turned off.
2. Start with your dog standing comfortably **(A)**.
3. Place the receiver collar on your dog's neck close to the ears. Center the contact points underneath your dog's neck, touching the skin **(B)**.

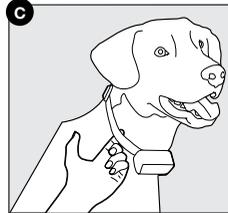


*NOTE: It is sometimes necessary to trim the hair around the contact points to make sure that contact is consistent. Longer Contact Points are also included.*



**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

4. Check the tightness of the receiver collar by inserting one finger between the collar and your dog's neck **(C)**. The fit should be snug but not constricting.
5. Allow your dog to wear the receiver collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the receiver collar.



**CAUTION** The receiver collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the collar on too long could lead to skin irritation.

## Connect the Collar with the App

1. Your receiver collar will be partially charged. Press and hold the ON/OFF button to turn on. You will hear a beep and the green LED will begin blinking. Your collar is now on.
2. Ensure your Bluetooth® setting on your phone or tablet is turned on.
3. Download the free SMART DOG® Trainer App.



4. Locate and open the app on your smartphone. Next, choose "Connect to a Collar" and the SMART DOG Trainer App will locate your collar. Press Connect.
5. Next you will assign a PIN. This is a security feature to ensure that other smartphones will not connect to your receiver collar.
6. The SMART DOG Trainer collar and app are now ready to use. For easiest access to your app, place it on the home screen of your smartphone.

## To Turn the Receiver Collar Off

1. Press and hold the On/Off button until the receiver collar beeps.
2. Release the On/Off button.

*NOTE: To extend the life between charging cycles, turn the receiver collar off when it is not in use.*

## Using the App



**Tone Button:** Delivers a tone with non-adjustable volume to the collar.



**Vibration Button:** Sends 1 non-adjustable level of vibration stimulation to the collar.



**Static Button:** Delivers 1–15 levels of static stimulation to the collar that can be adjusted with the **Static Level Adjuster**.



**Remote Icon:** When prominent, the training buttons are displayed and ready to use. Also indicates the app is connected to the receiver collar.



**Settings Icon:** Allows you to change settings including button orientation and primary/preferred correction method.



**Help Icon:** Provides detailed SMART DOG Trainer App instructions, tips for training your dog, and links to the complete user manual and training videos.



**Receiver Collar Battery Indicator:** Indicates the amount of battery remaining in the receiver collar.

*NOTE: To extend the life between charging cycles, turn the receiver collar off when it is not in use.*

## Test the Remote Trainer

We recommend you experience first-hand how the static stimulation functions. Always begin at the lowest level and increase the intensity up to your personal comfort level.

1. Place one finger over both contact points of the receiver collar.
2. Hold your cell phone approximately 2 feet from the receiver collar. Starting at level 1 on the static level adjuster, press the static button continuously for 1 to 2 seconds. At this level you may not feel the stimulation. *NOTE: Continuous stimulation will transmit for no more than eight continuous seconds. To reactivate, release and repress the button.*
3. Increase the level on the static level adjuster until the sensation begins to feel uncomfortable.

## Teaching Your Pet Using Tone

Before using the PetSafe® SMART DOG® Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the tone with reward and praise. To accomplish this:

1. Push the tone button for 2 consecutive seconds.
2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
3. Wait a few minutes and repeat holding the tone button for 2 seconds following with praise.
4. Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the tone.

## Find the Best Stimulation Level for Your Pet

**Important: Always start at the lowest level and work your way up.**

The SMART DOG Trainer has 1 tone, 1 vibration, and 15 static stimulation levels. This allows you to choose the stimulation level that is best for your pet. We recommend training with tone and vibration, or the lower levels of static correction when needed. In most cases static levels 1–7 will be adequate for your training needs. Levels 8–15 are red as a reminder that you are moving to higher stimulation levels.

Once you have placed the receiver collar on your pet, it is time to find the stimulation level that is best for him. This is called the "recognition level". Your pet should NOT vocalize.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the recognition level that is best for him.

Follow the steps below to find your pet's recognition level:

1. Choose the vibration button and press continuously for 1 to 2 seconds.
2. If your pet shows no reaction, repeat this several times before moving to static stimulation.
3. Starting at level 1 on the static level adjuster, press the stimulation button continuously for 1 to 2 seconds.
4. If your pet shows no reaction, repeat this stimulation level several times before moving up to the next level.
5. **YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.**
6. Move up through the static stimulation levels until your pet reliably responds to the stimulation.
7. If your pet continues to show no response at level 15, check the fit of the receiver collar. If your pet has long or thick hair, your pet's hair may need to be trimmed around the contact points.

**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

If all of these steps have been done and your pet continues to show no reaction to the stimulation, please contact our customer care center.

For additional troubleshooting, to receive a training guide with details on how to train your dog using your PetSafe training collar, or to download a complete product manual visit [petsafe.net/smardogtrainer](https://petsafe.net/smardogtrainer).