

WARRANTY TERM

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WARRANTY TERM

The manufacturer guarantee each new analyzer sold by them to be free from defects in material and workmanship. The manufacturer obligations under this warranty are limited to repairing or, at company's judgment, replacing at the company factory, any part or parts thereof, which shall, within **5 (five) year** after the delivery of the equipment to the original owner, be returned to the manufacturer, with transportation charges prepaid, and which examination shall disclose to the manufacturer, satisfaction to have been thus defective.

This warranty shall not apply to any instrument which has been repaired or altered outside of the manufacturer's facility or service center in any way so as, in the judgment of the manufacturer, to affect the instrument's stability or reliability, or which has been subject to misuse, neglect, or accident, or which has had the serial number altered, defaced or removed. Nor shall this warranty apply to any instrument which has been connected in a manner other than in accordance with the instructions provided by the manufacturer.

This warranty will be void if any equipment has been repaired or altered by an unauthorized person.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. The manufacturer, neither assume nor authorize any representative or other person to assume for it any liability in connection with the sale of this instrument. The manufacturer, make no warranty or representation as to the accuracy of any calibration chart supplied or used with this instrument.

In no event shall the manufacturer be liable for any special, indirect, incidental, or consequential damages and its liability under the warranty shall be limited solely to the repair or replacement of parts as stated above.

This extended warranty term contained herein is valid only on the territory of United States of America and Canada.

TERMS OF USE

This equipment is warranted against any manufacturing defects, considered the conditions set by the User Guide that accompanies the equipment specified in the warranty from the date of the invoice of sale to the final consumer and will include the replacement of parts and labor in the repair due to manufacturing defects. Both the finding of defects and necessary repairs will be performed by a authorized technical service office closest to the customer.

Warranty Use

For the purpose of accuracy it is necessary for the customer, to send the "Registration Card" listed on the last page of the User Guide, duly completed and mailed to the closest authorized technical service office.

The warranty is automatically void if:

- The equipment is not installed and used according to instructions contained in the User Guide;
- The equipment has been damaged by accidents or natural hazards, abused, used carelessly, improperly connected to the electrical grid, exposed to chemical and/or corrosive presence of water, damaged by insects or rodents, used in a way other than in accordance of the User Guide or by modified or repaired by persons or entities not accredited by the manufacturer;
- There are removal and/or alteration of serial number and/or sealing device of the equipment.
- The equipment was not submitted for the yearly maintenance.

The warranty does not cover:

- Cost of labor, materials, parts and adjustments necessary for the location preparation for installation of equipment, in other words, electric grid, electrical outlet, communication cables, connectors, mechanical supports, grounds, stabilizers, etc;
- Replacement parts for normal wear and tear, whether mechanical parts,

electronics, housing, and the assembly of the parts used in the repair and the consequences arising from these incidents.

- Equipment or parts that have been damaged as a result of transportation or handling accidents, dents, scratches, cracks or acts and effects of natural disasters.
- Malfunctions or burning of components due to problems in electrical line.
- Removal, packaging, transporting and insuring the equipment for repair.

Notes:

- In no case shall the manufacturer be responsible for loss of productivity, data, direct or indirect damages, claims by third parties, strikes or any other losses or expenses, including lost profits. If by reason of law or agreement, the manufacturer were to be responsible for damage caused to the customer, the overall limit of such responsibility shall be equivalent to 5% of the price of equipment that caused the damage, in view of the special circumstances under which this equipment was sold.
- The manufacturer does not authorize any person or entity to assume any other responsibility on the warranty of their products beyond what is expressed here.
- This is an electronic instrument, and it should be handled as such.
- Parts and/ or accessories that are replaced under warranty become the property of the manufacturer.
- Any questions about the warranty conditions should be treated directly with the manufacturer.

I have read the above information.

TECHNICAL ASSISTANCE/ SERVICE TECHNIQUE

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