



Dogtra Company

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Owner's Manual

No Bark Collar

dogtra YS500



INTRODUCTION

Congratulations on your purchase of the “No Bark Collar” Model YS500.

This product has been specifically designed to prevent your dog from barking excessively. It automatically emits an electrical stimulation in response to the dog’s barking.

Instructions are included. Please read them thoroughly before using your “No Bark Collar”.

PRODUCT FEATURES

- Rechargeable NiMH battery
- 7 levels of stimulation intensity for a wide variety of dispositions
- Fully waterproof
- Light weight - 6.6 ounces
- LED battery life indicator
- Made with surgical stainless steel and anti-microbial protection (straps), for a clean, odor fighting, long lasting product
- One year warranty

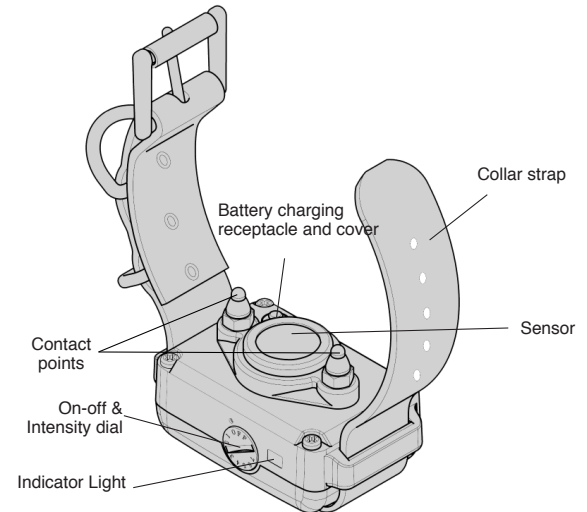
PRODUCT SAFETY AND HEALTH STATEMENTS

1. Dogtra Collars use state-of-the-art micro-technology. Once the unit activates, it will go into the delay mode for 15 seconds before activating again. The reason the unit does this, is to give ample time for the dog to process the correction before the unit activates the next time it barks.
2. Dogtra collars are intended for the sole use for training dogs.
3. Do not attempt to test Dogtra collars on humans or other animals.
4. Dogs should be in good health during any e-collar training.
5. Dogtra collars are not intended for use on dogs weighing less than 12 pounds or less than 6 months of age.
6. Discontinue use if signs of irritation begin to appear on the dog's skin around the neck caused by the rubbing action of the contact points.

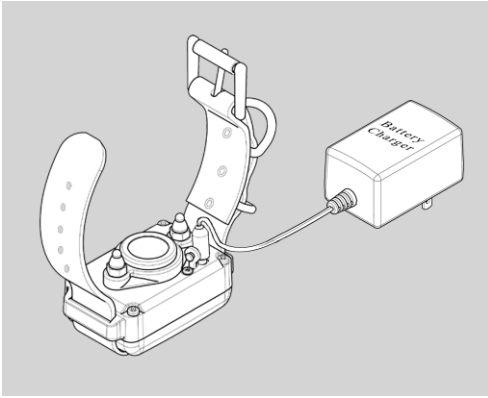
CONTENTS

- No Bark Collar with collar strap
- Rechargeable battery & charger
- Test tool
- Owner's manual

OPERATION



TO RECHARGE THE BATTERIES

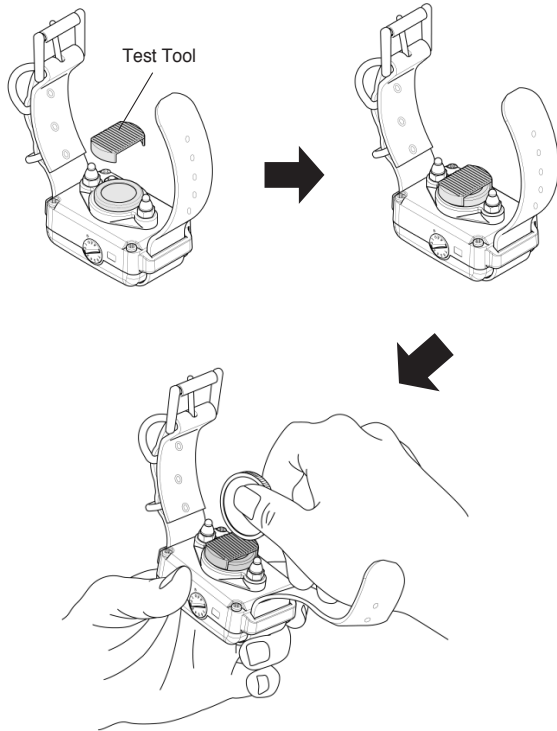


1. Connect AC Adapter to the battery charging receptacle on the unit.
2. Plug AC Adapter into an electrical power outlet of ordinary household voltage (110V) and recharge the battery unit for 10 hours.
3. Recharge the battery unit for 10 hours once every 15 days at room temperature during heavy usage.

4. If the AC adapter is left plugged into the battery unit over 4 days (96 hours), this may cause serious damage to the battery cell. For long term storage, it is necessary to charge the battery for at least 10 hours once each month and to store it at room temperature.
5. The battery unit has been partially charged prior to shipment. It is necessary, however, to recharge the battery 10 hours before initial use.

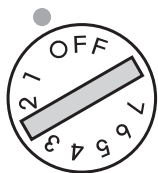
CAUTION : Do not recharge the battery in a hazardous place. Do not expose the AC adapter to water.

TESTING THE NO BARK COLLAR

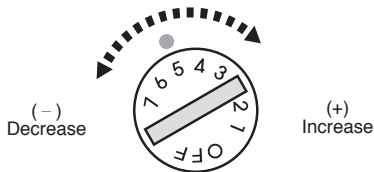


- 1) Turn on the “No Bark Collar” by turning the intensity dial clockwise and set it on level seven.
- 2) Fit the test tool on the sensor of the collar.
- 3) Test by scratching the rough surface of the test tool on the collar (as shown in the diagram) using a coin. When the light comes on, wait for 15 seconds, then repeat the same process once more.

SELECTING ON-OFF & INTENSITY LEVELS.



- The dial on the collar is used to turn the “No Bark Collar” on and off and for selecting the intensity level.
- To turn off the “No Bark Collar”, position as shown above.



- Level 1 is the lowest setting, while level 7 is the highest.
- By turning the ON/OFF dial clockwise with your thumbnail, the stimulation intensity increases. The stimulation decreases when turned counter-clockwise.

NOTICE :

- When first using the "Yapper Stopper", it is recommended that you start with the lowest level. If the dog continues to bark, gradually increase the intensity level.
- Once the unit activates, it will go into the delay mode for 15 seconds before activating again. The reason the unit does this, is to give ample time for the dog to process the correction before the unit activates the next time it barks.

CONTACT POINTS

- The contact points must always be in contact with the skin for the unit to function properly.

IMPORTANT : When screwing in the contact points, tighten them by hand only.

FITTING THE COLLAR

- Tighten the collar around the dog’s neck so that the points are in contact with the dog’s skin.
- If the collar is too loose, the dog will not receive correction when it barks.
- Check the dog’s neck daily for possible irritation caused by the contact points rubbing against the skin.
- Do not leave the collar on for more than eight hours a day.

IMPORTANT : Remove any other collars from your dog when it is wearing the No Bark Collar.

A metal collar or a metal buckle that rubs against the No Bark Collar bark sensor may inadvertently activate the unit.

MAINTENANCE

- Periodically wash the “No Bark Collar” with alcohol or detergent. Before washing, make sure that the battery cap is tightened.
- Dry thoroughly after washing.
- Your “No Bark Collar” is a valuable training aid when used correctly. Please read the information on operating the No Bark Collar before putting it on your dog.

SAFETY PRECAUTIONS

- To prevent skin irritation, the collar should not be worn more than eight hours at a time.
- It is best to move the location of the contact points every few hours. To do this, take the collar off and then put it back on so that the contact points are in a different location on the neck.
- If skin irritation is found, wash the area and rinse with hydrogen peroxide. Apply an antibiotic ointment. Temporarily discontinue using the collar until the skin has healed.
- Use the right length contact points. The collar comes installed with contact points that are best for a majority of dogs.
- Proper collar strap tightness is extremely important. If the collar is too loose, it will not function properly and it may rub as the dog moves, causing irritation.

TROUBLESHOOTING

- If the “No Bark Collar” doesn’t appear to be working:
 - Adjust the collar fit
 - Recharge the battery
 - Call the Dogtra “Help!” line
Toll free 1-888-811-9111

WARRANTY AND REPAIR

1-Year Comprehensive Warranty

Dogtra Company provides the original purchaser with a 1-YEAR WARRANTY for the iQ Series, EF 3000 Gold, RR Deluxe, YS300, and YS500. The warranty begins from the date of purchase. For the first year, coverage is for Parts, Labor, and Accessories.

After the first year, the cost of Parts, Accessories, Labor fees, and Shipping fees incurred are the customer's responsibility. Labor fees will be variable depending on the extent of the work required.

To Qualify for the Dogtra Warranty

All products must be registered and/or a proof of purchase is required to initiate repair work under warranty. To register your Dogtra product, log onto our website at www.dogtra.com, click on the warranty registration link, and fill out the required information. Registration must be completed within 30 days of purchase. If you do not have access to a computer, you can call our toll free number at 1-888-811-9111, and one of our customer service representatives will register the product for you. If you were unable to register your product within 30 days of purchase, we will accept all products for repair with a proof of purchase. We strongly recommend keeping the original receipt. If your product is not registered and a proof of purchase is not available at the time of service, Dogtra will estimate the age of the unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an approximate date of purchase without product registration or a proof of purchase.

Not Covered Under Warranty

Dogtra DOES NOT offer warranty for products that have been bought secondhand or as a resold product.

Dogtra DOES NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase.

Dogtra DOES NOT cover the cost of shipping outside of the Continental United States.

Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to Dogtra for service and repair.

Dogtra DOES NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. Any water damage on

the Water Resistant Transmitters of the 175NCP, 180NCP, 200NCP series, 1400NCP Series, 1500NCP Series, and iQ, and the Water Resistant Receivers of the RRS, RRD, and RR Deluxe, will not be covered. All replacement costs for either the transmitter or receiver will be the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

Battery replacement by the customer during the first year of the 1-Year Comprehensive Warranty is not recommended. If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will void the warranty.

The removal of serial numbers from any Dogtra products will void the warranty.

Dogtra reserves the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Trouble Shooting Guide" in the Owner's Manual and call customer service at 1-888-811-9111, for technical support, before sending it to Dogtra for Service.

The cost of shipping products under warranty back to Dogtra is the customer's responsibility. Dogtra is not responsible for units damaged or lost in transition to Dogtra. Dogtra is not responsible for loss of training time or inconvenience while the unit is in for repair work. Dogtra does not provide loaner units or any form of compensation during the repair period.

A copy of the sales receipt showing the purchase date may be required before warranty work is initiated.

Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address. Or you can visit our website at www.dogtra.com for a service request form. If the repair costs are not covered under warranty, we will call you for payment information and authorization. For any questions concerning your Dogtra products, call us toll free at 1-888-811-9111, M-F 8:30AM - 4:00PM, Pacific Standard Time, or email us at repair@dogtra.com for specific repair inquiries.

A self-addressed stamped envelope should be sent to :

Dogtra Company / Repairs
22912 Lockness Avenue
Torrance, CA 90501
U.S.A.

The diagrams and representations in the manual may differ slightly from the actual product depending on the model type.