



## DEE ZEE, INC. WARRANTY AGREEMENT

Dee Zee, Inc. guarantees the original purchaser a limited lifetime warranty against manufacturer defects in materials, workmanship, and design under normal use, excluding damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, improper repairs, spills, vandalism, product neglect, or acts of God.

This warranty applies only to the original purchaser of new product(s) and is limited to the replacement of genuine Dee Zee products. Modification of any kind to Dee Zee products voids all warranty coverage. Warranty does not include electrical components, installation, cost of removal, labor, transportation costs, loss of use, inconvenience, or consequential damages.

### WARRANTY COVERAGE - MATERIALS & WORKMANSHIP

#### LIMITED LIFETIME WARRANTY:

- STAINLESS STEEL: Side Steps, Grill Guards, Bull Bars, Bed Caps, and Side Rails
- ALUMINUM: Side Steps, Running Boards, Storage Boxes, Transfer Tanks, Bed Protection, Invis-A-Racks, and Cab Racks
- PLASTIC: Storage Boxes
- OTHER: Front and Rear Bumpers

#### THREE-YEAR WARRANTY:

- POWDER-COATED / E-COATED STEEL: Side Steps, Running Boards, Storage Boxes, Transfer Tanks, Cab Racks, Ladder Racks, Cargo Carriers, Mounting Brackets (NX, Rough Step, and Bumper Guards only)
- OTHER: Tailgate Assist, Bed Mats, Floor Mats, Auxiliary Fuel Connection Kits, and All Products Not Otherwise Listed Individually

### WARRANTY COVERAGE – FINISH PROTECTION

The finish of all Dee Zee products is covered for one-year (1) from the date of purchase. Dee Zee products have a high quality finish that must be cared for and maintained like any other exposed finish on the vehicle. Protect the finish with non-abrasive automotive wax (e.g. Pure Carnauba) on a regular basis. Applying soaps, polishes, or waxes that contain an abrasive compound may scratch the finish and leave the exposed material susceptible to corrosion.

## **WARRANTY COVERAGE – COMPONENT PARTS**

Operational items such as shocks, latches, hinges, and wear items including, but not limited to, mud flaps, step pads, end caps, hardware, seals, etc. have a one-year (1) warranty. Replacement component parts can be ordered via credit card (MasterCard or VISA) by calling 1-800-779-2102. All replacement parts are non-returnable and non-refundable.

### **GPI® TRANSFER TANK PUMPS & ACCESSORIES:**

All Great Plains Industries (GPI) products, including transfer tank pumps and fuel meters are covered by GPI's warranty policies. Dee Zee's warranty terms do not apply to GPI products. To submit a warranty claim, please contact GPI at 1-800-835-0113 or visit [www.gpi.net](http://www.gpi.net).

## **WARRANTY SUBMISSION PROCEDURE**

All warranty claims will be initiated at the place of purchase. The original purchaser will be required to present the original sales receipt with purchase date shown and provide photographs of the defect.

In the event the originally purchased product style is no longer available, Dee Zee will warranty the defective part with a current equivalent. If a comparable product is no longer available, the product would be returned to the store of purchase for a refund or the applicable cost difference can be paid to choose an alternate style.

## **DISCLAIMER**

Buyer assumes all risk, liability, and cost for the installation and use of Dee Zee products. All products are sold as appearance accessories and should not be relied upon as protection for the vehicle or its occupants in the event of an accident. Vehicles equipped with a supplemental restraints system (air bags) deployed by impact and collision avoidance systems should not be modified in any way. Always consult the vehicle manufacturer if you have any questions regarding supplemental restraint systems and sensors. Dee Zee, Inc. assumes no liability for injury, loss, incidental or consequential damages in the event of an accident.