

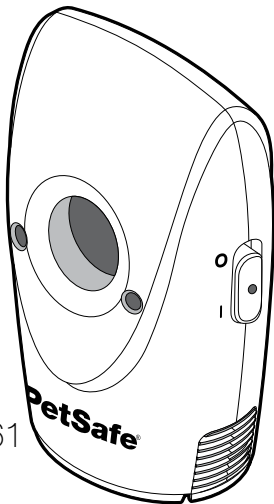


protect. teach. **love.**

# Indoor Bark Control

## operating guide


Model Number  
PBC00-14661



PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

**⚠ WARNING** WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**⚠ CAUTION** CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**CAUTION** CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

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**⚠ WARNING** **Risk of explosion.** Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

**⚠ WARNING** **Not for use with aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

**⚠ CAUTION** **This device is intended for use only with dogs.** Never attempt to use it for any purpose not described in this manual.

- : All pets within hearing range will be affected by the ultrasonic tone.
- : Most humans cannot hear the ultrasonic tone, however, precautions should be taken when preparing the PetSafe® Indoor Bark Control for use.

- : Humans should avoid standing very close to the Indoor Bark Control when it is on.
- : For best results, use indoors only. Please visit our website or contact the Customer Care Center for information on PetSafe® Outdoor Bark Control products.
- : The Indoor Bark Control is not a toy. Keep it out of the reach of children. Use it only for its bark control purpose.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

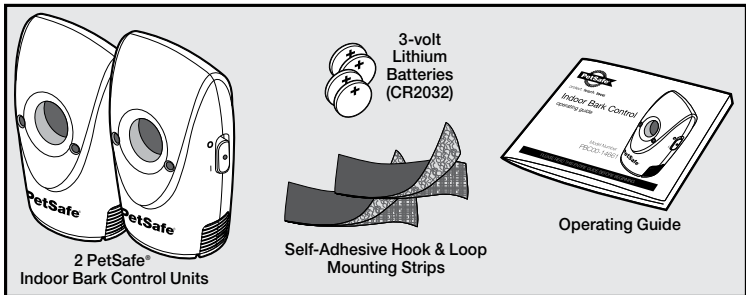
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## **Table of Contents**

Components.....	6
Features.....	6
How It Works.....	7
Key Definitions.....	7
To Insert and Remove the Batteries.....	8
Setup.....	10
Using the Hook and Loop Mounting Strip.....	10
What to Expect During Use of the Indoor Bark Control.....	11

Tips and Maintenance .....	11
<b>Frequently Asked Questions .....</b>	<b>13</b>
Terms of Use and Limitation of Liability .....	14
Customer Care International .....	15
Battery Disposal .....	15
Perchlorate Battery.....	15
FCC .....	16
Warranty .....	17

# Components



## Features

- : Automatically corrects excessive barking
- : No collar needed
- : Detects barks up to 25 feet away
- : Low battery indicator
- : Freestanding or can be adhered to door frames, window frames, etc.

## How It Works

When the Indoor Bark Control is within range of a barking dog, an internal microphone picks up the sound. The unit automatically emits an ultrasonic tone that can be heard by dogs but is silent to most humans. Startled by the high-pitched tone, the dog should stop barking. In time it will associate its bark with this unpleasant noise. When the dog stops barking, the ultrasonic tone also stops. It is effective up to 25 feet.

*Note: If the dog is deaf or hearing impaired, he may not react to the Indoor Bark Control.*

## Key Definitions

**Microphone:** Detects barking.

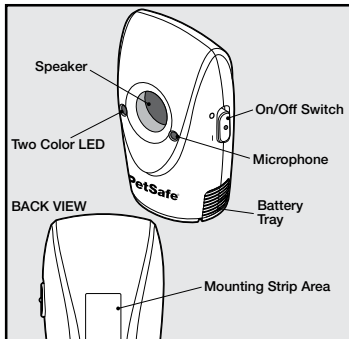
**Two Color LED:** Lights whenever the Indoor Bark Control is activated. Also blinks to show low battery status.

**On/Off Switch:** Turns the Indoor Bark Control on ( I ) and off ( O ).

**Speaker:** Produces the ultrasonic tone.

**Battery Tray:** Used to hold the 3-volt lithium CR2032 batteries.

**Mounting Strip Area:** Provision for wall mounting with provided mounting strips.



## To Insert and Remove the Batteries

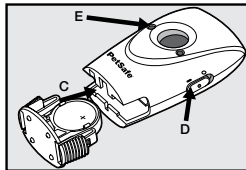
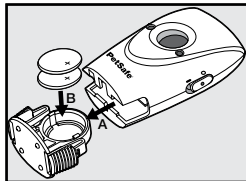
*Note: Do not install the batteries while the Indoor Bark Control is turned on.*

1. Holding the grooved edges, slide the battery tray out (**A**).
2. Install two (2), 3-volt (CR2032) batteries positive (+) side up (**B**).
3. Slide the battery tray back in place (**C**).

## To Verify the Batteries are Inserted Correctly

1. Slide the On/Off Switch to ( I ) ON (**D**).
2. The LED should flash green once and there will be an audible beep. Then the LED will flash green once every 5 seconds (**E**).
3. If the LED doesn't flash, you may have inserted the batteries backwards. Try taking them out and turning them over, ensuring that the (+) side is up.
4. If the LED still does not flash, contact the Customer Care Center.

Replacement batteries (3-volt, CR2032) can be found at many retailers. Contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net) for a list of common retailers.





## **⚠ WARNING**

Risk of explosion if battery is replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

## **Battery Life**

Average battery life is 2 months, depending on how often your dog barks. However, due to your dog's learning process, your first batteries may not last as long as replacement batteries. To conserve battery life, turn off when not in use.

## **Function and Response Table**

<b>Function</b>	<b>LED Light Response</b>
Unit is on	Green LED Light flashes once, followed by an audible beep, then the green LED will flash once every 5 seconds
Emitting ultrasonic tone	Red LED Light on
Low battery condition	Red LED Light flashes 3 times every 5 seconds

## Setup

The PetSafe® Indoor Bark Control should be placed facing the dog and at a level equal to the dog's height to be most effective.

The unit includes provisions for hanging or can be adhered using the Self-Adhesive Hook and Loop Mounting Strip. The Indoor Bark Control can also stand alone. For best results, the area between the unit and your dog should be free of any large obstacles.

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## Using the Hook and Loop Mounting Strip

1. The PetSafe® Indoor Bark Control includes a provision on the back to adhere the Hook and Loop Mounting Strip.
2. Gently pull the two pieces of Mounting Strips apart.
3. Peel the tape from one side of the Mounting Strip and press firmly in place on the back of the Indoor Bark Control.
4. When adhering to the wall, door frame, etc., clean and dry the surface before application.
5. Peel tape from the second side of the Mounting Strip and press firmly in place.
6. Simply press the two Mounting Strips together.
7. Adhesive reaches maximum strength after 24 hours.

# What to Expect During Use of the Indoor Bark Control

Place the PetSafe® Indoor Bark Control within range of the dog with the unit turned on. Most dogs will understand very quickly that the Indoor Bark Control is disrupting their urge to bark and will relax and stop barking. You should notice a reduction in the dog's barking within the first two weeks that the Indoor Bark Control is in use. Please note this product may not work on deaf or hearing impaired dogs.

Excessive barking can cause a real strain on your relationship with your pet, as well as cause disruptions in your neighborhood. In some situations this product may become an aid to barking cessation, and not necessarily a cure. Please visit [www.petsafe.net](http://www.petsafe.net) to view other customized solutions to the problem of too much barking.

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## Tips and Maintenance

- : Before playing with your dog, turn the unit off. The activity may cause your dog to bark, which could lead to him associating the play with the correction.
- : Turn OFF the device while not in use.
- : The PetSafe® Indoor Bark Control should only be used with pets that are over 6 months of age.
- : If your pet is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.
- : Do not leave your device unattended where your dog could accidentally damage it through chewing.

- : Do not attempt to repair the device yourself. This will invalidate the warranty and make repairs more difficult.
- : For indoor use only.
- : Remove the batteries before cleaning.
- : Clean the Indoor Bark Control with a damp cloth. Do not use any kind of spray chemicals or solvent to clean.
- : Do not immerse in water or any other liquid.

*Note: The Indoor Bark Control is weather-resistant, not waterproof. However, if water enters into the microphone it may disrupt the unit's operation. After the microphone dries, it may resume to working properly.*

# Frequently Asked Questions

<b>Is the Indoor Bark Control effective on all dogs?</b>	: The product may not work on deaf or hearing impaired dogs.
<b>Will the ultrasonic correction work for multiple dogs?</b>	: Yes, it is effective on all dogs within the 25 foot range.
<b>Can a dog become desensitized to the ultrasonic tone?</b>	: There are some situations where dogs become desensitized. To avoid this, only use the Indoor Bark Control during periods of unwanted barking. Turn the unit off when not in use.
<b>Can humans hear the ultrasonic tone?</b>	: The ultrasonic tone cannot be heard by most humans. Occasionally the speaker may vibrate which can make a sound.
<b>Can I use the Indoor Bark Control outdoors?</b>	: No, we do not recommend keeping the product outdoors. PetSafe® Outdoor Bark Control products are weatherproof and can work up to 50 feet from a barking dog. Please visit our website at <a href="http://www.petsafe.net">www.petsafe.net</a> for more information.

# **Terms of Use and Limitation of Liability**

## **1. Terms of Use**

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

## **2. Proper Use**

This Product is designed for use with pets where training is desired. The specific temperament or size/weight of your pet may not be suitable for this Product. Radio Systems® Corporation recommends that this Product is not used if your pet is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific Caution statements.

## **3. No Unlawful or Prohibited Use**

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

## **4. Limitation of Liability**

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

## 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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## Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 8:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

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## Battery Disposal

This device operates on 2 (CR2032) 3-volt lithium manganese batteries; replace only with equivalent batteries. Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. At the end of the product life, please contact our Customer Care Center to receive instructions on proper disposal of the unit. Please do not dispose of the unit in household or municipal waste. For a listing of Customer Care Center telephone numbers in your area, visit our website at [www.petsafe.net](http://www.petsafe.net).

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## Perchlorate Battery

Perchlorate Material – special handling may apply.  
See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

# FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- : Reorient or relocate the receiving antenna.
- : Increase the separation between the equipment and the receiver.
- : Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- : Consult Customer Care, the dealer, or an experienced radio/TV technician for help.



# Warranty

## One Year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.petsafe.net](http://www.petsafe.net).

**Australia/New Zealand** - In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

## One Year Non-Transferrable Limited Warranty

**What is covered:** Radio Systems Australia Pty Ltd (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio System's sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase

Products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

**Claims Procedure:**

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Centre at:

Radio Systems Australia Pty Ltd  
PO Box 765, Mudgeeraba QLD 4213  
Australia Residents: 1800 786 608  
New Zealand Residents: 0800 543 054  
Email: [info@petsafeaustralia.com.au](mailto:info@petsafeaustralia.com.au)

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the

consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

Radio Systems® Corporation  
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Knoxville, TN 37932  
1-800-732-2677  
[www.petsafe.net](http://www.petsafe.net)  
400-1795

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