

Warranty Information

LIMITED WARRANTY

Midland Radio Corporation will repair or replace, at its option without charge, any Midland GMRS/FRS Two-Way Radio which fails due to a defect in material or workmanship within THREE years following the initial consumer purchase. This warranty does not apply to accidents of any kind, exposure to pressure, extreme temperatures, and submersion water damage as this product is water resistant but not waterproof, battery leak or abuse. Accessories have a 90 day warranty from date of purchase, including any antennas, chargers, or earphones. This warranty does not include the cost of labor for removal or re-installation of the product in a vehicle or other mounting. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Note: The above warranty applies only to merchandise purchased in the United States of America or any of the territories or possessions thereof, or from a U.S. Military exchange.

For product purchased in Canada: Performance of any obligation under this warranty may be obtained by returning the warranted product, along with proof of purchase, to your dealer in Canada. This warranty gives you specified legal rights. Additional warranty rights may be provided by law in some areas.

SERVICE AND TECHNICAL SUPPORT

If you have a problem which you believe requires service, please first check the FAQ section of this website, check your Owner's Manual, or call and speak with a service technician. Many problems can be remedied without returning the unit for service. If necessary, return as follows:

1. Pack the unit in its original box and packing. Then pack the original box in a suitable shipping carton. Caution: Improper packing may result in damage during shipment.
2. Include the following:
 - a. Full description of any problems
 - b. Daytime telephone number, name & address
3. For warranty service include a photocopy of the bill of sale from an authorized dealer or other proof of purchase showing the date of sale.
4. You do not need to return accessory items (AC/DC Adapter, Batteries, and Owners Guide) unless they might be directly related to the problem.

5. Repairs not covered by warranty or units that are over THREE years old are subject to a repair fee. Please call for a quote on repair service cost at 816-241-8500. Send only cashier's check, money order, Master Card or Visa card number.

For Technical Support Contact:

Midland Radio Corporation

5900 Parretta Drive

Kansas City, Missouri 64120

Phone: (816) 241-8500

Fax: (816) 241-5713

E-mail: mail@midlandradio.com

Web site: www.midlandusa.com